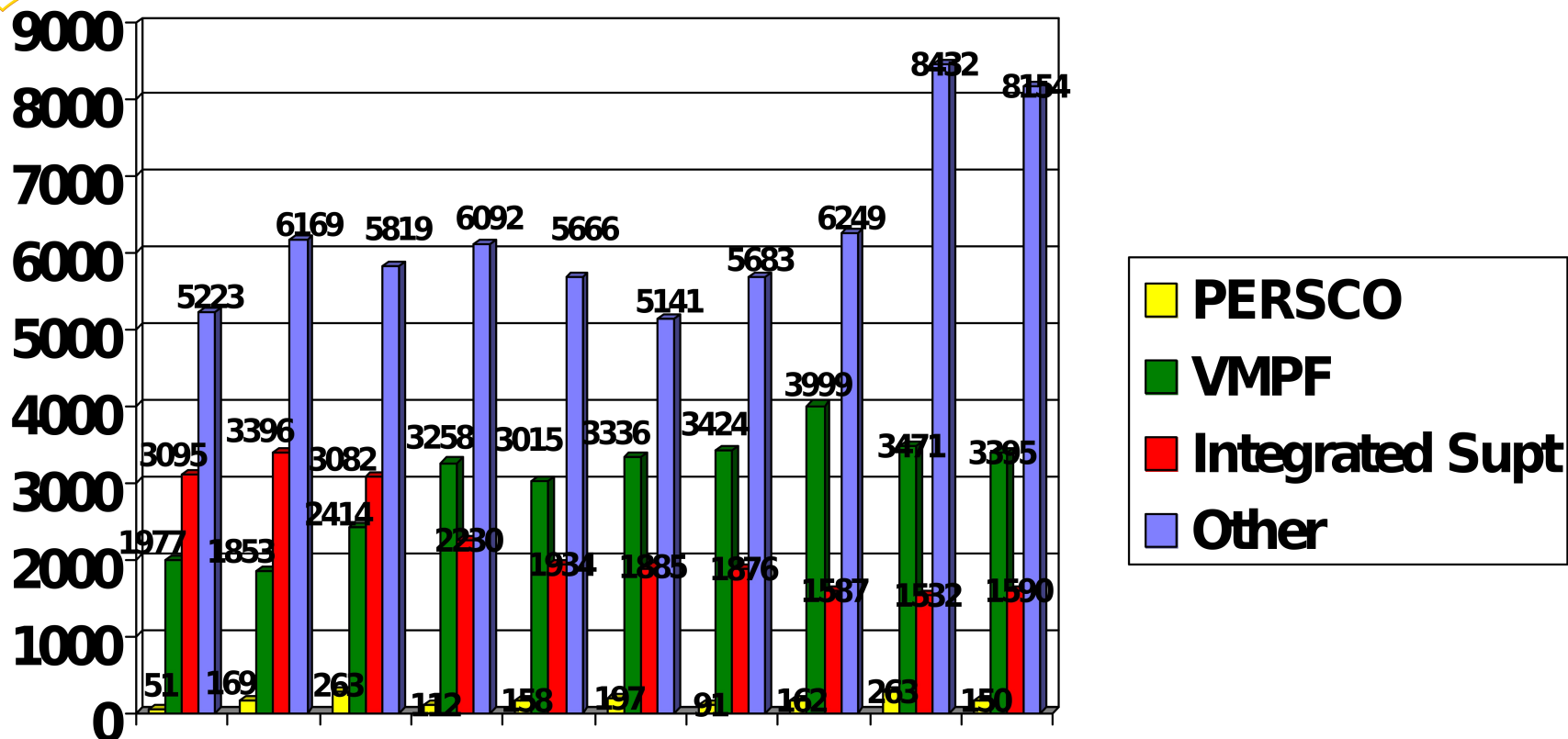




# Contact Center Functionality



- Phase I - PERSCO Support 15 Jan 04
- Phase II - vMPF Apps Mandatory 15 Mar 04



# Current Breakout by Tier

